## Laura P. Valtorta



Attorney at Law

May 3, 2006

The Hon. Charles Terreni Chief Clerk/Administrator SC Public Service Commission 101 Executive Center Drive, Suite 100 Columbia, SC 29210 903 Calhoun Street Columbia, SC 29201 (803) 771-0828 Fax (803) 765-9261

RE: Carolina Water Service; docket number 2006-92-WS

Dear Mr. Terreni:

The residents of Forty Love Point have the following comments to make in opposition to any rate increase by Carolina Water Service. I am acting as a member of the homeowners' board, not their legal representative.

- 1. HIGH MINERAL CONTENT. Residents complain that their kitchen fixtures, glass shower stalls and plumbing fixtures have been ruined by the high calcium and mineral content in the water provided by Carolina Water Service. One six-year resident of the neighborhood notes that he has replaced his toilet valves twice because of the minerals. Many residents are forced to use in-house filtering systems.
- 2. CHLORINE TASTE AND SMELL. At Forty Love Point, many residents purchase drinking water because the tap water provided by Carolina Water Service tastes bad and smells bad.
- 3. LACK OF FIRE HYDRANTS. Carolina Water Service does not provide fire hydrants in our neighborhood.
- 4. LOW PRESSURE. When residents complain to Carolina Water Service about low water pressure in their homes, Carolina Water does nothing to correct the problem.
- 5. HIGH PRICES. We already pay more than other area residents for water, and the quality of our water is worse. We are totally against a rate increase.

  S. C. PUBLIC SERMICE COMMISSION

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Our complaints to Carolina Water have gone largely unheeded. This is according to reports from several residents who have lived in the subdivision for several years.

We plan to send a representative to the hearing on July 20, 2006.

Sincerely,

Laura P. Valtorta

Forty Love Point Homeowners' Association

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Cc: Lessie Hammonds, esquire Office of Regulatory Staff P.O. Box 11263 Columbia, SC 29211 737-0800